



1) Why are there limited spots?

Capacity is determined by California State Licensing. Based on the space at each school site, a maximum capacity is assigned. Additionally, there is a staff to child ratio that must be met. Spots are limited to ensure State Licensing (and overall quality and safety) standards are met.

2) How will I be notified if I can enroll or am waitlisted?

Notifications will be made, using the information you provide when enrolling for the lottery, by phone or email, based on your selected preference.

3) When will I be notified?

Notifications will be made two days after the close of the lottery.

4) How were the lottery dates chosen?

Dates are chosen based on the school district's kinder round up schedule.

5) What if I am out of town and can't bring my paperwork in?

Communication is key! If you are out of town, communicate ahead of time and a solution will be found. If you wait to communicate until after the fact, your spot will be forfeited.

6) What if I forget to bring in my paperwork or payment by the deadline?

If you miss registration deadlines, you can register during Open Enrollment, given available space (July 13 and on).

7) Where can I get the paperwork?

Paperwork can be picked up at the Parks and Recreation Office or completed online at sloyouthservices.org and printed out. (Parks and Recreation staff will **not** be able to print your completed paperwork for you).

8) Where can I find a handbook?

Handbooks can be picked up in the Parks and Recreation Office or downloaded from the website at sloyouthservices.org.

9) Why are you using the lottery system?

In a campaign to provide equitable care for all, Youth Services staff believe the lottery system provides every family an equal chance of accessing child care services.

10) I heard rumors about lines forming at 3:00 a.m. outside the Parks and Recreation Office. Do I need to line up in the dark?

No! The lottery system replaces the 3:00 a.m. lines outside the office. Everything is ONLINE.

11) When do I have to pay?

You will need to pay at the time of registering for care (enrollment into the lottery is FREE).

12) What if I can't afford the care?

In order to secure your spot, you will need to pay in full. If assistance is needed, we recommend you apply for a City scholarship (application may be picked up at the Parks and Recreation Office and staff need 10 business days to process). We also partner with CAPSLO-CCRC to provide subsidized care.

13) Should I reserve a spot in case I "may" need it later in the school year?

Please don't! We have so many families who depend on childcare so they can work or go to school. We ask that you recognize this as a priority and allow them the right to enroll in care first.

14) What about minimum days?

Minimum Day Care registration is separate and not included in Sun 'N Fun or Club STAR registration. Notifications will be provided six weeks prior to each set of minimum days.

15) What if my child transfers schools?

Your child's spot will be transferred, given available space. We can not always guarantee a spot at the new school, but will try to do so.

16) Can I reserve a spot at more than one school?

You may only register at **one** school site.