Message from the Chief

Dear community members,

I hope you enjoy reading the 2015 San Luis Obispo Police Department Annual Report. This report provides a snapshot of the hard work and achievements of the men and women in the police department. It reflects many attributes that support our pledge to service, pride and integrity.

We pride ourselves in the long held belief that the police are the community and the community are the police. The effectiveness and ability of any police department is a direct reflection of the trust and partnership they have with the community they serve.

As we move forward in 2016, we will continue to build upon our accomplishments as we also strive for new and innovative achievements. I am extremely proud and honored to be the Chief of Police for such a dedicated police department, community and city.

Deanna Cantrell
Chief of Police
San Luis Obispo

Visit our website at slopd.org
San Luis Obispo Police Department

Total Employees 86.5 FTEs
Sworn Positions: 60
Non-Sworn Positions: 26.5
The Department
Patrol is the largest Division of the San Luis Obispo Police Department. Patrol officers are the first responders to the vast majority of calls for police service. Patrol, Downtown, and Traffic (Motorcycle) divisions are the officers seen working on the streets while in uniform. Patrol officers are scheduled to work 12 hours shifts and are divided up into Day Watch and Night Watch patrols. Patrol officers don’t just respond to calls for service; many of them have additional duties and skill sets and are members of special assignments such as SWAT, Crime Scene Investigator, Field Training Officer, Crisis Negotiator, and Defensive Tactics & Firearm Training Instructor.

The Patrol Division takes most initial reports of crimes and other events and work in unison with specialty units like the Community Action Team (CAT) and Special Enforcement Team (SET). When cases require additional investigation and follow up the case will be assigned to a detective in the Investigations Unit. Day Watch and Night Watch Patrol shifts are each managed by a Lieutenant, also known as a Watch Commander. Sergeants directly supervise officers in the field and in the absence of a Lieutenant can fill in as the Watch Commander.

Patrol Officers treat every call with empathy and understand its importance to the reporting party or involved victim(s). Patrol officers work 24 hours a day, 7 days a week, and 365 days per year in an effort to make the community the safest environment possible.

When not responding to calls for service, you will find Patrol Officers:
- conducting traffic enforcement
- patrolling schools and neighborhoods
- looking for suspicious or criminal activity
- interacting with the public in non-enforcement situations such as walking through City parks or Downtown and socially interacting with citizens and businesses.
One of the major goals of the Community Action Team (CAT) is collaborating with other agencies when addressing trends that negatively impact our residents, business owners and visitors to the City of San Luis Obispo. This past year CAT officers began working closely with the District Attorney’s Office to address the problem of repeat offenders, accountability, and services for those who suffer from addictions and/or mental health issues. Their presence in the courtrooms has been greatly appreciated by the District Attorneys, Judges and Social Services. Through this collaborative effort there have been several notable successes, as listed below:

With the help of Social Services, several of our chronic offenders were placed in sober living homes or reunited with family members.

Worked closely with Mental Health to regularly meet with individuals who suffer from mental health issues to ensure they receive the care they need in an effort to reduce negative impacts seen within the city.

For those individuals who refused help with Social Services, there was a notable increase in accountability and the amount of time served in County jail.

Additionally, CAT continued to work with the City Rangers to help protect and preserve the City of San Luis Obispo open spaces. CAT coordinated with rangers to post known campsites and organize camp cleanup days. In addition to the clean-up days CAT worked closely with the Rangers to ensure that those residing in the creek areas were aware of the potential for flooding with the El Niño storm season that was predicted in 2015.

Want to learn more?
Review CAT related statistics
The Downtown Unit

The Downtown Bicycle Team is divided into two groups of officers so they can effectively patrol day and night time activities in and around the downtown area. The team is usually staffed by four officers who are supervised by a sergeant. Two officers are assigned to patrol downtown during Day Watch, while two officers and a sergeant are assigned to patrol during Night Watch. Unfortunately, in 2015 due to staffing resources, the Downtown Unit was not fully staffed and only had two officers and a Sergeant assigned.

The Day Watch officers deal with calls for service ranging from shoplifters, aggressive pan-handling, public alcohol consumption, and narcotics usage. These officers maintain a relationship with the San Luis Obispo Downtown Association, business owners, and residents. They also often work side by side with the Community Action Team since many problems and crime trends overlap the two teams. Together they strive to improve quality of life for residents, businesses, and visitors of San Luis Obispo.

The Night Watch officers can deal with many of the same calls for service as the Day Watch officers. However, they are often occupied with different types of calls as patrons visit the local restaurants and nightclubs. Most enforcement during night time is related to the over consumption of alcohol and its consequences. These officers conduct regular training seminars with restaurant and nightclub employees in an effort to thwart underage drinking and excessive alcohol consumption. In addition, the officers and employees work together to make sure their establishments are operated in a safe and orderly manner.

DOWNTOWN BICYCLE TEAM

- Responds to day and night calls for service in the downtown area
- Provides pro-active enforcement
- Creates relationships with the SLO Downtown Association, business owners, & community
After identifying a need for more of a community oriented policing presence, San Luis Obispo Police Department created the Neighborhood Officer program. The City was divided into 13 distinct neighborhoods and two officers were assigned to each one. The objective of the new program was to identify community issues, concerns, problems, and crime trends which have affected the quality of life of residents and businesses alike.

Neighborhood Officers act as a liaison between the community and the Police Department as well as a variety of City agencies. The officers conduct neighborhood walks to help inform the citizens of the program and its benefits. During the walks the officers introduce themselves and they get a chance to discuss issues which concern citizens. Many of these officers also attend neighborhood watch meetings, board meetings, and homeowner association meetings. Since the program’s introduction, Neighborhood Officers have been able to address such problems as noise complaints, abandoned vehicles, illegal camping, neighbor conflicts, traffic related concerns and the transient issues related to neighborhood parks.
The San Luis Obispo Police Department is responsible for conducting a wide variety and high volume of criminal investigations throughout the year. These investigations range from major crimes such as homicides and sexual assaults to sophisticated and complex fraud and theft cases. Their responsibilities also include investigating sensitive Child and Elder abuse cases. In 2015, the Investigations Bureau investigated 182 suspected child abuse reports, 61 missing persons cases, and conducted follow up on 170 cases that began at the patrol level and 309 cases as the primary investigators.

The Investigative Bureau is comprised of five (5) highly trained investigators who are assigned to investigate these crimes against persons as well as property crimes. The School Resource Officer (SRO) is also assigned to the Investigative Bureau. This officer’s responsibilities include providing services to all the schools within the San Luis Coastal Unified District. The SRO conducts their own investigations as well as assists other investigators in the bureau.

The Special Enforcement Team (SET) is part of the Investigative Services Division. In 2015 the unit was comprised of three officers and a sergeant who typically operate in an undercover capacity with an emphasis on narcotics enforcement. SET regularly assists the Department’s Investigative and Patrol Divisions, as well as the San Luis Obispo Sheriff’s Narcotics Unit, and other Department units as needed. The SET unit is flexible in their assignments and schedules in order to respond to the frequently changing investigative and operational needs of the Department.

The SET unit conducted numerous operations throughout the year which resulted in a wide variety of seizures including money, weapons, and narcotics. These statistics reflect the numbers generated and produced by SET detectives.

<table>
<thead>
<tr>
<th>Item Seized</th>
<th>Qty.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Money</td>
<td>$26,329</td>
</tr>
<tr>
<td>Methamphetamine</td>
<td>2.76 lbs.</td>
</tr>
<tr>
<td>Heroin</td>
<td>.43 lbs.</td>
</tr>
<tr>
<td>Marijuana</td>
<td>6.79 lbs.</td>
</tr>
<tr>
<td>Concentrated Cannabis</td>
<td>2.89 lbs.</td>
</tr>
<tr>
<td>Cocaine</td>
<td>.27 oz.</td>
</tr>
<tr>
<td>Pills/Medication</td>
<td>44 pills</td>
</tr>
<tr>
<td>Guns/Rifles</td>
<td>8</td>
</tr>
</tbody>
</table>

| Search Warrants Served  | 28      |
| Operational Plans       | 72      |
The Traffic Safety Unit uses a balanced and proven philosophy of enforcement, engineering, and education solutions to improve safety and reduce collisions. The Traffic Team conducts several community presentations and media releases to educate citizens about traffic laws, traffic hazards and common traffic violations that cause collisions. The team also announces enforcement operations to warn road users of the upcoming enforcement operations to increase the level of safety through public awareness.

The Traffic Team consists of a full-time Motorcycle Sergeant, three full-time Motorcycle Officers, and one full-time DUI Enforcement Officer. In 2015, there were only two officers and a Sergeant due to low staffing resources in Patrol. Other responsibilities of the Traffic Team include, traffic control and event planning for a large number of special programs, projects, and events including sporting activities, parades and other festivities. These duties are reciprocated with other local agencies. Additionally, the traffic team reviews DUI cost recovery claims, maintenance of all traffic related equipment, collection and dissemination of traffic complaints and training department personnel on new laws and the operation of traffic equipment.

Officers assigned to Traffic work closely with the City’s Traffic Engineering and Community Development, and neighborhood groups to improve traffic safety issues.

The Traffic Team actively participates in various traffic safety programs annually:
- Click It or Ticket Program
- Child Safety Seat Week
- Safe Routes to School
- Every 15 Minutes
- Bicycle Rodeos
- MADD
- Distracted Driving Month
- School traffic safety presentations
Since 2007, the Traffic Team has managed grants yearly, such as the Office of Traffic Safety AVOID and STEP grants. These grants mainly focus on reducing fatal and injury DUI crashes throughout the year and especially during special holiday periods with statistically high DUI collisions. These involve Super Bowl Sunday, St. Patrick’s Day, Cinco de Mayo, Memorial Day Weekend, Independence Day Weekend, the two week period leading up to the end of summer for Labor Day Weekend and the Winter Holiday period for Christmas and New Year’s.

The San Luis Obispo Police Department partners with the Parks and Recreation Department, the Public Works Department, the San Luis Obispo County Bicycle Coalition, and numerous bike shops in the area to host an annual “Bike Rodeo”. The Rodeo includes a “Safety Town” to teach safety and basic skills to smaller children and a supervised road ride on surface streets to give the older children supervised experience with safe cycling on the road.

For the second year in a row the Traffic Safety Unit assumed the responsibility of managing the “Selective Traffic Enforcement Program”. The funding allows our agency to fund a full time DUI apprehension officer along with fulfilling numerous other traffic and alcohol related objectives identified by OTS using our cities traffic collision data.
Neighborhood & Community Outreach

The Office of Neighborhood Services helps coordinate city services in residential neighborhoods of the City. The Student Neighborhood Assistance Program (SNAP), community and student outreach, and crime prevention are all programs coordinated by the Neighborhood Outreach Manager. The Neighborhood Outreach Manager also serves as a liaison to City neighborhood associations, Cal Poly University, Cuesta Community College, SLO Solutions and various community groups.

The Neighborhood Outreach Manager (NOM) works with a local advertising agency to provide information and crime prevention materials to the community. Print media (posters and local newspaper ads) are utilized as well as www.respectslo.com and the Office of Neighborhood Services Facebook page.

NOM 2015 Overview

- Provided outreach at nine (9) SOAR supporter gatherings
- Week of Welcome events; leader orientation and resource fair
- Attended student government meetings
- Cuesta College new student orientation
- Several Inter-Frater nal and PanHellenic Council meetings
- Greek Summit
- 15 Greek organization “house” meetings
- Neighborhood Association meetings
- Coordinated bi-monthly Neighborhood Wellness meetings (allows city staff to work closely with residents to communicate and collaborate to improve conditions within neighborhoods.)
Student Neighborhood Assistance Program

The Student Neighborhood Assistance Program (SNAP) created in 1992, utilizes student employees to act as first responders to noise complaints in the City. SNAP employees are able to issue formal warnings when noise violations occur and help educate residents about noise standards in the city. SNAP also assist with the enforcement of neighborhood parking districts, conduct graffiti abatement and tag abandon vehicles for towing. In 2015, SNAP issued 549 formal warnings and 2498 parking citations.

SLO Solutions

The Neighborhood Outreach Manager helps with the referrals of residents to the SLO Solutions Conflict Resolution Program (a program of Creative Mediation, a local non-profit organization.) This program offers mediation and conflict resolution service for San Luis Obispo residents at no charge. The types of disputes handled include landlord/tenant, roommates, student/non-student, and neighbor-to-neighbor issues. Per the SLO Solutions Annual Report, 1335 residents received services through the program in 2015. Approximately 273 of those residents self-identified as Cal Poly students and 94 self-identified as Cuesta College students. Additionally, SLO Solutions conducted more than ten trainings that involved individuals from Cal Poly’s orientation programs, Cuesta College Government/Leadership, Cal Poly Graduate programs, several Cal Poly Departments, AmeriCorps VIP, Cuesta College staff, as well as two San Luis Obispo based non-profits. Please visit their website at www.creativemediation.net for additional information on the programs and services offered.

Neighborhood Watch

The Neighborhood Outreach Manager assists residents with starting Neighborhood Watch groups throughout the City. Neighborhood Officers and the Neighborhood Outreach Manager educate residents how to successfully set up and maintain Neighborhood Watch groups.

Contact us to set up your Neighborhood Watch Program!
The Police Department utilizes twelve (12) volunteers for a variety of tasks including:

- clerical work
- archive and scanning of records
- pawn detail
- tagging and towing abandoned vehicles
- graffiti abatement
- cold case assistance
- Project Lifesaver battery changing

Volunteers donated over 1,500 hours in 2015!
In 2015, the City of San Luis Obispo added a position bringing the Emergency Communications Center to eleven Communication Technicians and two Supervisors. They operate out of the Emergency Communications Center (ECC), and are managed by the Communications & Records Manager. They are commonly referred to as dispatchers.

The Police and Fire departments each have their main radio frequency and multiple secondary frequencies for busier times. There are also Public Works and City Utility radio frequencies. The dispatchers in the center monitor many other agency frequencies to coordinate joint responses. In 2015 the City’s Rangers began communicating with dispatch over one of the secondary frequencies.

Dispatchers have links to communicate between other law enforcement agencies, fire agencies, and ambulance services. Instant messaging is used as another means to relay information between the units (both police and fire) in the field and the dispatchers at the ECC.

The City’s dispatchers are specially trained to provide medical information to persons in need during medical emergencies. Time is of an essence during these critical calls. To help this effort the Fire Department implemented Quickest Route. Through AVL the system tracks engine locations, street networks and barriers. Dispatchers use Quickest Route to determine which unit is closest to the emergency.

In 2015, the Communications Center received just fewer than 100,000 calls through the ECC phone system and entered 37,507 calls for service into the Computer Aided Dispatch System! A 5.83% increase in calls from 2014.

Top calls for service for the fire department were medical emergencies and for police it was suspicious persons/circumstances.
Communications

Efficiency is the key to the Emergency Communications Center. National Emergency Number Association (NENA), Association of Public Communications Officials (APCO), and National Fire Protection Association (NFPA) set standards for Emergency Centers.

For Fire related calls the dispatcher’s goal is to alert fire responders of an emergency within 60 seconds of the call and 90 seconds when providing Emergency Medical Dispatching (EMD). With the ECCs highly technical system, the dispatcher is electronically alerting fire stations and dispatching help without interrupting the call flow and continuing to question the caller.

Dispatch also participates in educational programs for seniors and children. Additionally, a Dispatch Supervisor and one Dispatcher are members of the San Luis Obispo Regional SWAT Team with other police officers from the department. Trainings occur monthly and it is their responsibility to provide transcribing services during SWAT call outs.
Records Clerks transcribe police reports, enter crime and citation data into computerized data bases, convert paper to electronic format, prepare crime statistics for State and Federal reporting, fulfill public records requests for records, and transfer reports to the District Attorney’s Office for prosecution. The Records Unit consists of five full-time Records Clerks, one part-time Operations Support Specialist and a Records Supervisor. The Records Division is managed by the Police Department Communications & Records Manager.

In addition to the primary function of Police Records the clerks, operations support specialist and supervisor perform a variety of other specialized assignments including:

- Entering restraining orders
- Processing massage, taxi, mobile food vendor and CCW permits
- Registering sex, arson and drug registrants
- Processing background requests from government agencies

| Entering field interview cards & disturbance advisement cards |
| Processing ride along forms |
| Managing discovery orders |
| Posting activity logs to the webpage |
| Responding to subpoenas for records |

- Responding to informal discovery requests
- National Crime Information Center validations
- Court-Ordered Records Sealings
- Signing off correctable citations

The Operations Support Specialist is a new part-time position in the Records Unit. This specialist meets with the Sex, Drug, and Arson Registrants processing their monthly and annual paperwork. In addition to working with registrants this position processes backgrounds, Field Interview cards, Disturbance Advisements, and conducts other data processing. This allows the Records Clerks to process reports more efficiently.

In 2015, Records processed 8,627 reports and 6,617 citations.
During 2015 the Police Department was very involved in a number changes to the City Municipal Code in an effort to address problem behaviors. The City of San Luis Obispo and Cal Poly completed a Memorandum of Understanding that now allows for Cal Poly Police officers to issue citations within the city for violations of the City Municipal Code. By doing this in the areas surrounding the campus both parties hope that this will deter and reduce the incidents of noise complaints and other problems in SLO neighborhoods.

In addition to this change the Police Department presented changes to City Council on both the Unruly Gathering Ordinance and a new ordinance to address synthetic Drug Sales within the City. Both were accepted by City Council and are now part of the City Municipal Code.

Many of the changes that were made to the Municipal Code were suggestions that stemmed from the Civility Task Force that many members from the community participated in. The final report was presented to Council in May, 2015.

Members of the San Luis Obispo Police Department took part in raising money for victims of crime in our community and for the Special Olympics. Over $118,000 was raised from the Tip a Cop dinners with all of the proceeds going towards the Special Olympics. Lieutenant Bill Proll has overseen this event for many years and was recognized for his outstanding contributions to this cause. Newly promoted Sergeant Robert Cudworth hosted the annual “Cuddy Invitational Golf Tournament” which raised over $5,000 that was given to the San Luis Obispo County’s Victim Witness Office to assist victims of crime in our community.
Mothers Against Drunk Driving (MADD) California Hero & Tri-County MADD/Office of Traffic Safety Awards:
Officer T. Koznek was recognized by MADD for the California Hero Award for his outstanding contributions in taking DUI drivers off the roadways. He was also recognized by the Office of Traffic Safety and MADD who honored officers from Santa Barbara, San Luis Obispo, and Ventura Counties for their tireless efforts to stop the crime of DUI. It is impossible to know how many collisions and injuries have been prevented and lives he has saved by his proactive enforcement efforts. Officer T. Koznek’s dedication to duty and service to the citizens of San Luis Obispo is outstanding. In 2014, Officer Koznek made 136 DUI arrests; he has worked for the department since 2008.

Mason’s Award for Public Safety Service:
Officer Chastain was awarded the Mason’s Award for her contributions while serving in the Detective Bureau. Regardless of her assignment, Officer Chastain is always willing to assist other team members, she exhibits open communications skills and always ensures her work is completed to the highest level and quality. Officer Chastain has worked for the Police Department since 2003.

Elk’s Award for Public Safety Service:
Officer Aanerud was selected for the Elk’s Award for her coordination and contributions during a St. Fratty’s day event. Additionally, she provides training on Drug Endangered Children and how patrol should respond to and recognize at-risk children and how to keep them safe. As a child forensic interviewer, she has assisted with investigations within the department and other local agencies. Officer Aanerud has also provided training to local Child Welfare Services employees so they can better serve victimized children within the community. Officer Aanerud has worked for the department since 2013.
City of San Luis Obispo Employee of the Year, Police Department:
Shelby Hunter was selected for the Employee of the Year by her fellow employees. Shelby exemplifies the "Team Player" concept for both the Department and the City. She is very dedicated to her position, the public and fellow department members who she supports. Shelby has worked for the Police Department since 2007.

American Red Cross Heroes Award:
The department’s Awards Committee received a request from the Red Cross to identify a member of the San Luis Obispo Police Department whom they could honor as a part of their “Heroes” event. Reserve Police Officer and emergency room physician Dr. Rushdi Cader was selected by the department under two categories: First Responder Hero and Medical Professional Hero. Dr. Rushdi Cader has served the community for years as an emergency room physician. In May of 2014, after successfully completing the Reserve Police Academy and the application and background process, Dr. Cader became the Department’s first Reserve Police Officer in decades. Dr. Cader chose to become a Level III Reserve so that he could serve as the San Luis Obispo Regional SWAT team’s Tactical Team Physician, which is an unpaid position. He trains with the SWAT team on a regular basis on his own time. More importantly, Dr. Cader has created a training course entitled, “Trauma 11-99”; his intensive 8-hour training course provides first responders with critical skills in order to assist trained medical professionals in the event when an officer may be critically injured in the field. Dr. Cader has created this course at his own expense because he has a heart for law enforcement and a heart to share his skills and knowledge with those who need it. He is passionate about everything he does and we are incredibly fortunate to benefit from his talent, drive, and enthusiasm.
2015 Uniform Crime Reporting (UCR)

Total number of actual offenses reported **

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<thead>
<tr>
<th>Offense</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sept</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Year total</th>
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<tbody>
<tr>
<td>Murder</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<td>0</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Rape by Force</td>
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<td>2</td>
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<td>3</td>
<td>5</td>
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<td>3</td>
<td>7</td>
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<td>Robbery (all)</td>
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<td>3</td>
<td>2</td>
<td>0</td>
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<td>0</td>
<td>1</td>
<td>0</td>
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<td>Aggravated Assault</td>
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<td>6</td>
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<td>17</td>
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<td>13</td>
<td>11</td>
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<td>Burglary (all)**</td>
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<td>13</td>
<td>14</td>
<td>30</td>
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<td>21</td>
<td>14</td>
<td>12</td>
<td>20</td>
<td>29</td>
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<td>Larceny (all)</td>
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<td>Motor Veh Theft</td>
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<td>4</td>
<td>12</td>
<td>14</td>
<td>8</td>
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<td>2</td>
<td>10</td>
<td>8</td>
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<td>Thefts under $400</td>
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<td>70</td>
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<td>53</td>
<td>94</td>
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<td>1</td>
<td>1</td>
<td>3</td>
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</table>

**Unfounded offenses are not included in this total

***Does not include vehicle burglary - that is classified as a larceny. In addition, in July 2013 we began using the correct classification of burglary per FBI: Theft from a structure (4 walls, roof, door), trespassing, intent to commit crime - all must be present to classify as a burglary.

<table>
<thead>
<tr>
<th>Year</th>
<th>Rape</th>
<th>Robbery</th>
<th>Agg Assault</th>
<th>Burglary</th>
<th>Larceny</th>
<th>MV Theft</th>
<th>Total</th>
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<tr>
<td>2015</td>
<td>32</td>
<td>13</td>
<td>146</td>
<td>245</td>
<td>1,501</td>
<td>102</td>
<td>2,039</td>
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<tr>
<td>2014</td>
<td>44</td>
<td>25</td>
<td>168</td>
<td>206</td>
<td>1,162</td>
<td>71</td>
<td>1,676</td>
</tr>
<tr>
<td>% change</td>
<td>-27.27%</td>
<td>-48.00%</td>
<td>-13.10%</td>
<td>18.93%</td>
<td>29.17%</td>
<td>43.66%</td>
<td>21.66%</td>
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## Statistics

### Injury Collisions

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<th>Year</th>
<th>Minor Injury</th>
<th>Major Injury</th>
<th>Fatality</th>
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<td>208</td>
<td>9</td>
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</tr>
<tr>
<td>2013</td>
<td>216</td>
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<td>2014</td>
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<tr>
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<td>11</td>
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</table>

### Traffic Citations and Violations

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<thead>
<tr>
<th>Year</th>
<th>Citations</th>
<th>Violations</th>
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<tbody>
<tr>
<td>2012</td>
<td>6,635</td>
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<tr>
<td>2013</td>
<td>5,815</td>
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<td>2014</td>
<td>4,384</td>
<td>3,956</td>
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<tr>
<td>2015</td>
<td>3,683</td>
<td>3,371</td>
</tr>
</tbody>
</table>
Total Arrests

Noise Complaints, Citations, DACs

- Noise Complaints
- Disturbance Advisory Cards
- Calls Cleared with a Citation
- Total Citations Issued - Party
- Total Citations Issued - Landlord
Internal Investigations

- 2013: Unfounded 3, Sustained 3
- 2014: Unfounded 1, Sustained 3
- 2015: Unfounded 0, Sustained 4

Citizen Complaints

- 2013:
  - Unfounded: 7
  - Sustained: 14
  - Pending Investigation: 3

- 2014:
  - Unfounded: 0
  - Sustained: 2
  - Withdrawn: 1

- 2015:
  - Unfounded: 0
  - Sustained: 1
  - Pending Investigation: 2

Legend:
- Dark blue: Unfounded
- Light blue: Sustained
- Grey: Pending Investigation
During the annual reporting period (January—December 2015) there were 44 documented uses of force. During this period SLOPD officers made 3,217 arrests, issued over 6,000 citations, and gave 4,800 warnings in addition to having thousands of contacts with citizens throughout the year.

Police Officers must be proficient with verbal skills and appropriate use of their hands and tools when they deal with individuals that will not comply with their requests. The Police Department regularly trains its officers in the area of Defensive Tactics to prepare them to react appropriately in many dynamic and tense situations. If any level of force is used beyond the use of verbal commands or simple holds to help control a contact, Supervisors will generate a Use of Force report which is reviewed by Staff to ensure appropriate tactics were used and policy was followed.
In 2015, the County of San Luis Obispo’s Homeless Services Oversight Council conducted a “Homeless Point in Time Census and Survey”. Here are some results that reflect homeless data County-wide:

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Unsheltered</td>
<td>Sheltered</td>
</tr>
<tr>
<td>City of SLO</td>
<td>602</td>
<td>148</td>
</tr>
<tr>
<td>County of SLO</td>
<td>1,951</td>
<td>235</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mentall Illness</td>
<td>39%</td>
</tr>
<tr>
<td>Drug and/or Alcohol Addiction</td>
<td>41%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ages</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 18</td>
<td>2%</td>
</tr>
<tr>
<td>18-24</td>
<td>14%</td>
</tr>
<tr>
<td>25-30</td>
<td>16%</td>
</tr>
<tr>
<td>31-40</td>
<td>20%</td>
</tr>
<tr>
<td>41-50</td>
<td>26%</td>
</tr>
<tr>
<td>51-60</td>
<td>18%</td>
</tr>
<tr>
<td>61 and over</td>
<td>4%</td>
</tr>
</tbody>
</table>
San Luis Obispo Police Department

1042 Walnut Street
San Luis Obispo, CA 93401

Lobby Hours:
Monday 12:00 pm—4:45 pm
Tuesday - Friday 10:00 am—4:45 pm

Police Business Line: 805-781-7317

www.slocity.org
www.slopd.org