



# city of san luis obispo

990 Palm Street ▪ San Luis Obispo, CA 93401

## ADDENDUM

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DATE:	April 21, 2015		
PROJECT:	Public Safety Audio Recording System Replacement	SPECIFICATION NO.	91325
ADDENDUM NO.:	2		
SUBMIT DATE:	April 29, 2015		

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### **NOTICE TO ALL CONSULTANTS SUBMITTING PROPOSALS:**

You are hereby notified of the following changes, clarifications or modifications to the Request for Proposals. This addendum shall supersede the original Request for Proposals and subsequent addenda. Wherein this addendum contradicts the original Request for Proposal and previous addenda, this addendum shall take precedence. All other conditions shall remain unchanged.

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### **A. CHANGES AND/OR CLARIFICATIONS TO THE NOTICE REQUESTING PROPOSALS:**

1. Pre-Proposal Q & A

**Consultants are required to base their proposal on the Request for Proposals and any issued addenda.**

If you have any questions contact Miguel Guardado at [Spec91325@slocity.org](mailto:Spec91325@slocity.org)

Question 1: (#A6) Is the NAS storage device described provided by the City?

Answer: The NAS storage device described is optional. The City would prefer that the device be able to store the requisite 2-years archive online on the unit itself (assumptions: current audio is 20-hours/day from the 6 911 positions and 24 PD phones. We are increasing to all 72 PD phones, but some are low call-volume, but expect an increase from the current 20-hours/day). If the solution bid is incapable of doing so, the City would prefer the solution be able to archive to a NAS device which should be optioned in the bid.

Question 2: (#A3,4) What is meant by the RAID solutions described in these specifications?

Answer: The solution bid MUST have a redundant drive setup, with minimum of 2 drives (which would be in a RAID-1). If the solution has more drives, it must be in a redundant configuration (e.g. RAID-5 or RAID-6).

Question 3: (#A20) What would you like to see of screen-capture features?

Answer: Kerri from the City would like to get a better understanding of screen-capture functionality and purpose, and would like to see it in the vendor demos. Screen-capture should be optioned.

Question 4: What is the City's current CAD system and is it City owned?

Answer: The City currently uses Spillman Technologies for its CAD system, which is City owned and hosted on-site. The City's CAD servers are physically nearby the Voice recording servers.

Question 5: (#A57) What wiring will be required?

Answer: The vendor is required to do any necessary wiring between the terminal blocks and their servers. The City does not expect any major re-wiring of the consoles will be necessary.

Question 6: (Table A) Will the Avtec Radio system be recorded over analog, or will it use a VOIP connection as currently configured?

Answer: The Avtec radio system will continue to record over VOIP. Table A in section A incorrectly states that the 15 radio channels are recorded over analog, when in fact they are recorded using RTP.

Question 7: (#A27) What does the City mean by single machine?

Answer: The City would like the solution to be a single logical system. Multiple physical servers are acceptable, so long as they are managed as one (single pane of glass).

Question 8: (#A7) What is the City's preference to storage?

Answer: The City would like at minimum USB drives, but would prefer internal storage on the device. If the system cannot contain enough storage for all archives, it must be capable of using external NAS storage.

Question 9: (#A19) Describe the City's 911 system.

Answer: the City's 911 system is a Viper phone system which records via analog using contact closure for recording signaling. The City would prefer to keep recording its 911 system using this method.

Question 10: (#A19) What models of VOIP handsets will be recorded?

Answer: the City uses ShoreTel system 14.1 (soon to upgrade to system 14.2). The handset models in use are ShoreTel IP115, IP230g, IP480g, IP560g.

Question 11: Would the City like a mobile (IOS or Android) application for playback?

Answer: No, the City is not interested at this time.

Question 12: Would the City like QA features or Coaching? If so how many positions?

Answer: The City would like Coaching as an option. There would be 6 call-taker positions, and 2 coaching positions.

Question 13: (#A30) What is the G.723 format?

Answer: The G.723 format is a standards based audio format. The City requires that the system store its recordings in non-proprietary format, so that if forensic data recovery is needed, the recordings will be recoverable. The City does not require that all formats be supported, so long as at minimum one is.

Question 14: (#BA,B) Please explain section B #A and B.

Answer: Requirement to Meet All Provisions: Each proposal must address every requirement: MUST means the proposal must meet that requirement. SHOULD means the proposal should, but is not required to meet that requirement. Preference will be given to proposals that meet all requirements.

Question 15: Next Gen 911: Does the City have any timeline for implementation of next-gen 911?

Answer: The City will begin implementation of its next-gen 911 system in January 2016. Exact specifications and dates are not yet determined, as that process is part of a forthcoming RFP. The City would like the proposed system to be compatible with next-gen 911 capabilities, or be capable of such via future software patches or licenses.

Question 16: How many supervisor licenses will be needed?

Answer: The City will need 5 supervisor/playback licenses. Dispatch consoles do not need playback or instant-replay, as such functionality is already available in our radio and 911 systems.

Question 17: How many copies of the bid need to be submitted?

Answer: We would like (5) copies to be submitted.