



COVID-19 Community Update

A Summary of City News for the week of April 26 - May 3, 2020

We are committed to keeping you informed. The following is an update on the City's response to slow the spread of the novel coronavirus (COVID-19) and reduce the impact on our community.

Physical Distancing Saves Lives

City [Open Spaces](#) and [Parks](#) are currently **open**. Staff are preparing for increased use with warmer weather, but we need everyone to keep up the great work by staying at least 6 feet apart from people not in your household. Whether you're picking up take-out food, grocery shopping, hiking or visiting a park, physical distancing is critical and will help our community continue to stay healthy.

Beaches in the County are currently open as well, but the County and local cities would like to remind residents to practice physical distancing at beaches too and ask out-of-town visitors to delay their travel to SLO County at this time. For more information regarding State Beaches and Parks [click here](#) and remember we're all in this together!

Phased Reopening Plans

As a reminder, our County reopening plan is focused on how we will reopen and not when. That decision will be made by the County Public Health Officer based on scientific guidance and data, in coordination with public and private partners, to ensure the community reopens and the local workforce gets back to work as safely as possible. In addition, the County cannot reopen until such time as the Governor modifies the Statewide order and returns full or partial authority to local agencies.

Ultimately, we will all need to adapt to a new normal as the community and commerce opens gradually in planned phases as determined by data and public health officials. Remember, it's a dimmer, not a light switch.

When to Wear Face Coverings

Unsure when it is recommended to wear a cloth face covering and when it's not? Check out this handy reference guide to learn about cloth face covering recommendations. Please visit readyslo.org for more information.

Recommended:

- In public places like grocery stores, pharmacies, banks, clinics, and other essential businesses
- When getting take-out from restaurants
- When caring for someone sick or with health issues
- While using public transit
- When the store/business requires it

Not recommended:

- For children under 2 years old
- For anyone who has trouble breathing
- While exercising if able to practice physical distancing
- While at home or just outside your home, such as collecting your mail or doing yard work
- While in your personal vehicle

- While working alone

SLO Business Impact Survey

Friday, May 1st, is your last chance to submit your input into the SLO Business Impact Survey. If you are a San Luis Obispo business owner, manager, decision-maker, or designated representative we want to hear from you. Your responses will be used to inform the City in the development of the City plan for economic recovery and resiliency following COVID-19. The survey closes at 7:00 pm and all responses are anonymous. To get started, follow this [link](#) to the survey and one survey per business, please.

Stay Engaged (Virtually)!

To enhance public engagement during virtual public meetings, the City has implemented additional features for the public, including the ability to comment live during the meeting. Virtual public meetings, including City Council and City Advisory Body meetings, began on March 15, 2020 and ensures the City continues to deliver essential community services during the Shelter at Home Order. [Click here to learn more here.](#)

Mental Health & Emotional Support Services

We have to care of ourselves and each other! It is more important than ever to monitor your own physical and mental health, as well as safely stay connected to friends and family. If you need support, please call the SLO Hotline at 1-800-783-0607 or [click here to learn more](#). The SLO Hotline is open 24 hours a day, 7 days a week.

New Testing Locations Coming Soon

New testing locations are expected to be available for appointment in both South and North County next week. [Click here](#) for up to date symptom descriptions, testing information and locations. In order to have an accurate picture of the virus in our community it is imperative that anyone showing symptoms get tested for COVID-19. If you are feeling sick, with even mild symptoms, please get tested right away.

Likewise, the CDC's new digital Coronavirus Self-Checker, called Clara, can help you decide when to call your doctor. Start using the Clara tool [here](#).

Additional Resources

- Please visit www.ReadySLO.org for the latest public health updates and recommendations or call the Public Health information Line at (805) 788-2903 (recorded message) or the County's Phone Assistance Center at (805) 543-2444.
- City Business and Community Shelter at Home Hotline – (805) 783-7835 to report concerns or inquire on essential business status.
- **[Sign Up for E-Notifications](#)**: The City is committed to keeping you informed. Please register here to receive periodic email updates and follow the City of San Luis Obispo on social media for the latest information.
- [City of San Luis Obispo COVID-19 Information](#)
- [San Luis Obispo County Public Health Department](#)
- [California Department of Public Health](#)
- [Centers for Disease Control and Prevention](#)

Have comments, suggestions or need help? We are here to support you! Please email help@slocity.org or call (805) 781-7100.