We are committed to keeping you informed. The following is an update on the City’s response to slow the spread of the novel coronavirus (COVID-19) and reduce the impact on our community.

Stay the Course
While agencies throughout our region, including the City, begin the planning process for a phased reopening, it is now more important than ever that we continue to stay the course by adhering to the requirements of the Stay at Home order and practicing physical distancing. Those strategies are a big part of reason why we’ve been successful so far and we need that to continue! Remember, we’re all in this together and we all must do our part for the community.

Have Symptoms? GET TESTED
In order to have an accurate picture of the virus in our community it’s imperative that anyone showing symptoms get tested for COVID-19. If you are feeling sick, with even mild symptoms, please get tested right away. Click here for symptom descriptions, testing information and locations.

SLO Business Resources
We love our local businesses and have created a Business Resource section on the City’s COVID-19 website with tips, resources, and contacts to help support businesses during this time. In addition, to receive updates from the City on our economic development and recovery efforts, please sign up for City News e-notifications and follow the City of San Luis Obispo on social media. For information on the Countywide recovery efforts, please visit www.RecoverCentralCoast.org.

Community members can continue to support our businesses during the Shelter at Home order. The SLO Virtual Shopping Map is a perfect resource to help you shop local on #ShopSmallSaturday or use the SLO Take-Out and Delivery Map for your #TakeOutTuesday meals. If you are a SLO business that would like to be added either map, please complete the Business Listing forms on the Business Resource page.

#SLOtogether
As we find ourselves in the middle of a worldwide emergency we must also take time to share stories of hope and inspiration. We believe that in moments like these that the true spirit of the San Luis Obispo community shines brightest. Our unique lifestyle, endless supply of happiness, and tight-knit community are our greatest assets.

In working with ShareSLO through the City’s Tourism Business Improvement District, the #SLOtogether campaign is a content series that highlights individual stories of community members, local businesses and organizations that are going above and beyond to support our community. Follow this link to share your #SLOtogether story!

Protecting Yourself from Fraud
Unfortunately, some are taking advantage of this emergency to attempt to get your personal information or money. Stay alert and protect yourself with these tips.

1. Be careful of online sellers who claim to have in-demand products, like cleaning, household, health and medical supplies, when they may not. Be sure to read the fine print.
2. Hang up on robocalls. Scammers are using illegal robocalls to pitch everything from COVID-19 treatments to work-from-home schemes.
3. Ignore offer of vaccinations or home test kits. At this time, there are no FDA authorized home test kits for COVID-19.
4. Don’t respond to texts or emails about government checks.
5. Don’t let anyone rush you into making a donation. Research organizations before giving. If someone wants cash, gift cards or for you to wire them money, don’t do it.

Public Safety Update
The San Luis Obispo Police Department is committed to protecting our community’s safety during the COVID-19 emergency. We continue to proactively address emerging safety issues within our community, including the recent order by the California Judicial Council to reduce jail populations to prevent the spread of COVID-19 among inmate populations statewide. We have and will continue to monitor the situation and coordinate any action required with the County Sheriff and District Attorney’s Office.

 Officers continue to be on patrol throughout the City, responding to calls for service and serving the community. We encourage all residents to continue common sense safety practices including locking vehicles and homes, lock bicycles inside garages/sheds if you can, and report suspicious activity immediately. Call or text 9-1-1 in emergencies situations, use the non-emergency line 805-781-7312 for reporting suspicious activity. For more information on the zero bail order and learn about the County’s response, please click here.

We also want to remind the community of resources that are available to report any experiences of hate based on disability, religion, gender, sexual orientation, sexual identity, nationality, race/ethnicity, or nationality in our community. Community members can call the San Luis Obispo Police Department’s non-emergency number at (805) 781-7312 or report through the Anti-Defamation League. Additional resources and information are available on the SLOPD website www.slopd.org under Police and Community Together (PACT).

Financial Relief from Monterey Bay Community Power
Monterey Bay Community Power (MBCP) has been the primary provider of electricity to San Luis Obispo residents and businesses since January 1, 2020. Recognizing the financial hardships from COVID-19 on communities, MBCP recently announced financial relief efforts for its customers including a 50% cost deferment on May and June bills. Please click for details and resources.

2020 SLO Triathlon Cancelled
Due to the impacts of COVID-19 on planning major events and social gatherings, the City of San Luis Obispo announced the cancelation of the 41st annual SLO Triathlon which was scheduled to take place on July 26, 2020. Putting on the half-mile swim, 14-mile bike and over three-mile run requires months of planning and preparation. During the COVID-19 emergency, the City’s primary focus is on providing essential services to protect the health and safety of the community. Given these factors and the importance of ensuring a safe event for participants, community, volunteers, staff, and sponsors the City has decided to cancel the event for this year.

Additional Resources
- Please visit www.ReadySLO.org for the latest public health updates and recommendations or call the Public Health information Line at (805) 788-2903 (recorded message) or the County’s Phone Assistance Center at (805) 543-2444.
- City Business and Community Shelter at Home Hotline — (805) 783-7835 to report concerns or inquire on essential business status.
- **Sign Up for E-Notifications:** The City is committed to keeping you informed. Please register here to receive periodic email updates and follow the City of San Luis Obispo on social media for the latest information.
- [City of San Luis Obispo COVID-19 Information](https://www.sloca.com/coronavirus)
- [San Luis Obispo County Public Health Department](https://www.slocounty.ca.gov/6441)
- [California Department of Public Health](https://www.cdph.ca.gov)
- [Centers for Disease Control and Prevention](https://www.cdc.gov)

Have comments, suggestions or need help? We are here to support you! Please email help@slocity.org or call (805) 781-7100.