



## COVID-19 Community Update

*The Latest Information as of March 25, 2020*

We are committed to keeping you informed. The following is an update on the City's response to slow the spread of the novel coronavirus (COVID-19) and reduce the impact on our community. We're all in this together and we all must do our part!

### Importance of Social Distancing + Essential Business Update

The City is reminding all community members of the critical importance of following social distancing requirements and adhering to the current [Shelter at Home Order](#). While it is permitted to visit parks and open space at this time, it is vital that people **stay 6ft apart** (unless you live together). **Social Distancing Saves Lives**. To help us stop the spread, we all must do our part!

Additionally, we have created a **dedicated hotline** for businesses and community members regarding the Shelter at Home Order. Community members can use the number to report concerns, receive clarifications or to check whether a business is considered essential under the order. The phone number is **805-783-7835** and will be staffed during regular business hours. After hours calls will be returned the next business day.

### Free Transit and Free Metered Parking

To provide safe and reliable options for essential travel during the COVID-19 pandemic, the following temporary changes to SLO Transit and metered parking spaces are in effect until further notice:

- SLO Transit has suspended all fares. [Click here](#) to learn more.
- Payment for metered parking spaces is currently not required. Customers should be respectful of posted time limits; all other parking restrictions apply. [Click here](#) to learn more.
- Many meters Downtown are now reserved for restaurant take-out orders. Just look for the red bagged meters. Thank you for supporting our businesses!

### Food and Prescriptions for Self-Isolating Residents

The County of San Luis Obispo is initiating a program to procure food and prescription medication for self-isolating seniors (65+) and individuals with chronic medical conditions who do not have access to other means of procurement (e.g. family, friends, neighbors, caregivers, or other community organizations). For more information, click [here](#).

### Local Restaurant and Café Map

Is your restaurant or café offering to-go, delivery or curbside orders? [Please complete this form](#) if you would like your SLO restaurant to be added to our new [map](#) of local takeout and delivery options. Once you're on the map, we will help

you spread the word to the community that your business is open. We care about our SLO businesses and we are here to support you.

## Assistance Alert: Qualified Healthcare Volunteers Needed

The County needs qualified healthcare professionals to volunteer for the Medical Reserves Corps. If you are a medical professional or qualified volunteer who would like to assist the County please go [here](#).

- If you are a medical professional directly working on COVID-19 and need childcare assistance please go [here](#).
- If you are a healthcare provider and require supplies please go [here](#).

## Eviction Protection

The County [issued an executive order](#) along with the City Council, suspending evictions by landlords related to any rental property in San Luis Obispo County for failure to pay rent, foreclosure or decrease in household or business income due to COVID-19. These types of evictions are suspended through May 31, 2020. For more information, please visit the County's website [www.ReadySLO.org](http://www.ReadySLO.org).

## HelpSLO Community Support

HelpSLO is a resident driven effort to connect community supporters and requests for help from around our region. To provide or receive assistance, visit their website [www.HelpSLO.com](http://www.HelpSLO.com) or join their [Facebook](#) community page for up-to-date HelpSLO information. We are all in this together!

## Additional Resources

- Please visit [www.ReadySLO.org](http://www.ReadySLO.org) for the latest public health updates and recommendations or call the Public Health information Line at (805) 788-2903 (recorded message) or the County's Phone Assistance Center at (805) 543-2444.
- **[Sign Up for E-Notifications](#)**: The City is committed to keeping you informed. Please register here to receive periodic email updates and follow the City of San Luis Obispo on social media for the latest information.
- [City of San Luis Obispo COVID-19 Information](#)
- [San Luis Obispo County Public Health Department](#)
- [California Department of Public Health](#)
- [Centers for Disease Control and Prevention](#)

Have comments, suggestions or need help? We are here to support you! Please email [help@slocity.org](mailto:help@slocity.org) or call (805) 781-7100.