



COVID-19 SLO Community Update

The Latest Information as of March 20, 2020

We are committed to keeping you informed. The following is an update on the City’s response to slow the spread of the novel coronavirus (COVID-19) and reduce the impact on our community. Remember, we’re all in this together and we all must do our part!

County-wide Shelter at Home Information:

The County “Shelter at Home” order went into effect on Thursday, March 19, 2020 at 5:00pm. The order is intended to limit activity, travel, and business functions to the most basic and essential needs. The 6-foot social distancing requirements should be followed at all times. The County order is aligned with the State “Shelter at Home” order that was initiated the same day.

San Luis Obispo County Public Health has provided guidelines for residents and business owners to review to ensure that they are complying with the Shelter at Home order. **If you are unsure if your SLO business is essential or if you need further clarification on your operations, please complete this [online request form](#).** The City and County will review and get right back to you as soon as possible.

<p>What you CAN Do:</p> <ul style="list-style-type: none"> • Go for a hike, walk and bike ride, keeping 6-7 ft. away from others • Go to the grocery store • Go to the pharmacy • Go to the doctor, dentist, veterinarian (be sure to call ahead) • Stay at home with your family • Order delivery or take-out from local restaurants 	<p>What to avoid:</p> <ul style="list-style-type: none"> • Group gatherings • Leaving your home for anything non-essential. For example, going to the store when you already have the supplies you need. • Friends, family members, neighbors, co-workers who are sick • Touching your face
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Summary of Businesses Allowed to Operate:

<ul style="list-style-type: none"> • Agriculture, livestock supply • Airlines • Alarm and security companies • Animal boarding, pet supply • Auto repair and service • Banks and other financial services • Blood donation centers • Businesses that supply essential businesses with necessary supplies or items required to work from home. • Cemeteries, funeral parlor and interment services 	<ul style="list-style-type: none"> • Essential government services • Exterminators • Farmer’s markets, produce stands, Farming (all agriculture) and related support industries • Food cultivation and related support services • Food and goods delivery services • Food banks and other organizations that provide assistance to the disadvantaged • Food preparation facilities • Gas stations 	<ul style="list-style-type: none"> • Professional services (legal, insurance, title, accounting, mortgage brokers, payroll, and others as needed to assist with legally mandated or essential services) • Property management • Pharmacies • Plumbers, HVAC services • Public transit, busses, rideshare, taxis, Uber, Lyft • Railroads • Recyclers, including electronics recyclers
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<ul style="list-style-type: none"> • Childcare facilities (with limitations) • Community gardens • Construction, architecture, engineering services (all active construction in progress and all work related to emergency housing, care facilities, and essential infrastructure may continue) • Convenience stores • Distribution and delivery of essential consumer or business goods • Domestic violence shelters • Drug stores • Dry cleaners and laundromats • Electricians 	<ul style="list-style-type: none"> • Grocery stores • Hardware stores • Home-based care • Home repair and maintenance (landscaping, pool service, repairs) • Homeless service providers, shelters Hospitals, clinics, and medical offices • Hotels and motels, bed and breakfasts, VRBO • Mailing and shipping services • Manufacturing of essential consumer and business goods • Media, internet technology support • Online wholesale or retail sales 	<ul style="list-style-type: none"> • Re-entry or rehabilitation facilities • Residential facilities • Restaurants* (*See Limited Services List) • Schools - public and private (distance learning, administration, and food only) • Solid waste haulers • Storage facilities • Trucking and moving services • Utility providers - water, power, gas, cable, internet, cell service • Veterinarians
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Please see the information below for more details for businesses.

- [BUSINESSES THAT MAY REMAIN OPEN](#)
- [BUSINESSES OPEN WITH LIMITED SERVICES](#)
- [BUSINESSES TO CLOSE PHYSICAL LOCATIONS](#)

City FAQ:

- The City of San Luis Obispo has created a [FAQ page](#) with up to date information for community members to stay informed. If you have additional questions, please email help@slocity.org. Your City cares and we are here to support you.

Adjusted Grocery Store Hours:

Please shop responsibly. We encourage shoppers not to hoard or buy excessive quantities of food and other essentials. Your neighbors thank you!

Also, several grocery stores have temporarily adjusted their hours for vulnerable guests, including community members 60 and older. [Click here to learn more.](#)

- Several of [Farmers' Markets](#) are still operating. Thank you for supporting our local businesses!
- If you or someone you know needs food, please contact the [SLO Food Bank](#).

Careful with the Pipes – Flush Only TP:

- The public is advised to **NOT** flush disinfecting wipes, paper towels or baby wipes down the toilet – **throw them away instead!** [Learn more here.](#)

SLO Police Department Updates:

The SLO Police Department will continue to keep our community safe. Emergency operations and essential operations will not cease, the following is an explanation of the services currently provided to the public:

- Patrol officers will continue to patrol our City, Detectives will be investigating crimes, and our Records staff will process reports and our Dispatchers will be available 24/7 to get you the help you need.

- If you need to make a report, please **do not** come to the police department, rather **call the non-emergency line 805-781-7312 and request to make a report**. An officer will be assigned to take the information over the phone.
- **You can also use our [Online Reporting](#) tool to report the following:** graffiti, vandalism, theft of property under \$950, fraud phone scams, and lost property.

Parking in Downtown:

- **Enjoy Drive Thru in SLO with Curbside Pickup:** To help support our local businesses, Parking Services staff in conjunction with Downtown SLO have reserved all limited time parking spaces in the Downtown area for FREE curbside pickup parking. **Curbside pickup is limited to 5 minutes and vehicles must remain occupied.** For more changes to parking, [click here](#).

Additional Resources:

- Please visit www.ReadySLO.org for the latest public health updates and recommendations or call the Public Health information Line at (805) 788-2903 (recorded message) or the County's Phone Assistance Center at (805) 543-2444.
- **[Sign Up for E-Notifications:](#)** The City is committed to keeping you informed. Please register here to receive periodic email updates.
- [City of San Luis Obispo COVID-19 Information](#)
- [San Luis Obispo County Public Health Department](#)
- [California Department of Public Health](#)
- [Centers for Disease Control and Prevention](#)