

WHAT ARE THE NEIGHBORHOOD WELLNESS PROGRAM'S GOALS?

- To protect the health and safety of residents
- To help residents maintain property values
- To educate residents on how to comply with zoning and building codes
- To build a sense of community among residents and enhance community relationships
- To prevent further violations from occurring

DO YOU KNOW YOUR NEIGHBORS?

Recognize that you are part of a neighborhood; introduce yourself and start off on friendly footing with your new neighbors. Good communication between residents can improve the quality and character of your neighborhood.

CONCERNED ABOUT YOUR NEIGHBORHOOD?

- If you observe property maintenance violations on a neighbor's property try talking with them directly first.
- If an issue persists, you can contact Neighborhood Services at (805) 781-7180 to help you find solutions for the problem. A free mediation service, SLO Solutions, is available to all City residents by calling **(805) 549-0442** or visiting www.slosolutions.com.

WHO CAN YOU CALL?

PROBLEM	CITY DEPARTMENT	CALL
Debris or storage in yard	Neighborhood Services	781-7180
Parking in yard	Neighborhood Services	781-7180
Overgrown weeds	Neighborhood Services	781-7180
RVs used as residence	Building & Safety	781-7180
Converted garage; illegal occupancy	Building & Safety	781-7180
Paving of front yard; home businesses	Planning	781-7170
Recycling, water conservation	Utilities	781-7217
Water meter or main leaks	Utilities	781-7217
Sewer back up or excessive odor	Utilities	781-7217
Poor sidewalk conditions, missing or damaged street signs	Public Works	781-7220
Public parks	Public Works	781-7220
Street parking violations	Parking Services	781-7230
Noise, parties, or other disturbances	Police	781-7317
Abandoned vehicles	Police	781-7317
Illegal burning	Fire	781-7380
Loose or noisy animals	County Animal Services	781-4400

For more information on property maintenance standards and enforcement, visit our website:

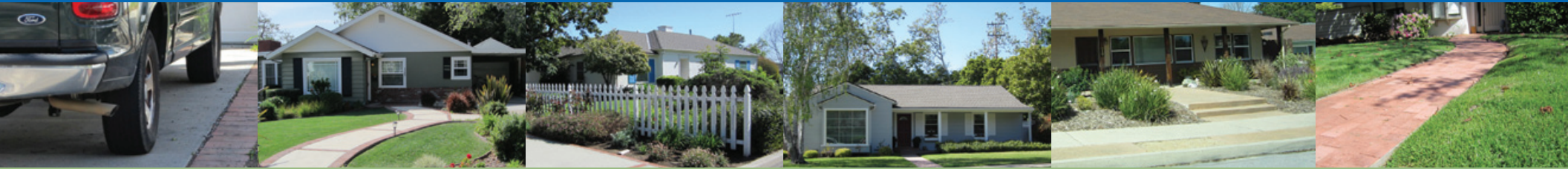


ARE YOU A GOOD NEIGHBOR?

[www.slocity.org/
communitydevelopment/enforce.asp](http://www.slocity.org/communitydevelopment/enforce.asp)



THE GOOD!



WHAT'S IN YOUR FRONT YARD?

Waste containers

- Waste containers can be put out for collection up to 24 hours in advance, and must be put away, out of public view, no longer than 12 hours after pickup.
- Waste containers must be screened from public view by a fence, wall, or landscaping that conforms to zoning and building codes.

Weeds

- Weeds should not be allowed to grow taller than 12 inches.

Furniture

- Couches, recliners, and other indoor furniture are not allowed in the front yard, on your porch, or on your roof.
- If you have furniture you want removed call San Luis Garbage Company at (805) 543-0875.

Auto Parts, Building Materials and Debris

- Auto parts, building materials or debris must be screened from the public view.
- Objects will be considered "screened" when they are either not visible from the public street or behind a solid six foot fence, wall or hedge that complies with zoning and building codes.
- Building materials, vehicles, equipment, or construction tools may be placed in yards during construction with a valid building permit, however, materials should be maintained in an orderly manner.

WHERE CAN YOU PARK?

On the street

- Vehicles parked on the street longer than 72 hours will be cited and towed.
- It is not legal to block any driveways or sidewalks with your vehicle.
- Many neighborhoods have restricted street parking just for residents during certain hours. Make sure you and your visitors have a permit or you may receive a ticket.

On your property

- Vehicles cannot be parked on the front lawn, or outside of approved parking spaces.
- It is not legal to work on your vehicle in the driveway for longer than 72 hours.
- To identify where legal parking spaces are on your, visit our website.

RVs, Boats, Trailers

- RVs, boats, and trailers must be licensed and cannot be parked outside of approved parking spaces.
- Licensed RVs, boats and trailers cannot be parked on the street for more than 72 hours.
- RVs may not be used for permanent dwellings.

WHAT'S THAT NOISE?

- Be mindful about noise at all times, but especially between 10 pm and 7 am.
- Noise violations are enforced by the Police Department.

HOW DOES YOUR FENCE LOOK?

- Legally conforming fences should be used to screen items from public view.
- Fences cannot be taller than 3 feet at the front property line, and no taller 6 feet at any point without a fence height exception.
- Fencing in public view must be structurally sound with no broken boards or missing material.

WHAT HAPPENS IF A PROPERTY IS IN VIOLATION?

- City staff patrols neighborhoods to enforce violations of property maintenance standards.
- Properties in violation may, but are not required to, receive a warning before fees or citations are issued.
- Citations may be issued to both property owners and tenants.
- Landlords should ensure that tenants are made aware of the information in this brochure to ensure neighborhood wellness and avoid citations.

THE BAD!

