

CAPSLO Case Management

Case Management Services are designed to provide clients with the assistance and guidance needed to move from homelessness to self-sufficiency and eventually housing. Case Managers partner with individuals and families to develop customized case plans which set achievable goals that the client wishes to achieve, and connect them with appropriate services and referrals to help reach these goals.

All case plans are individualized to best meet the needs of the client, and no case plans are exactly the same. All individuals have access and are strongly encouraged to take full advantage of case management services.

Clients are encouraged and supported while they continue to make progress on their case plans in order to achieve their goals. However, progress for one person may not be the same as it is for another. Certain cases may involve an intensive level of case management for those who need help with getting things started from the ground up, where others may already be connected with services and benefits and just need assistance with very particular pieces of their lives. As long as clients continue to make progress on their case plans, follow the case management guidelines (to the best of the ability of the client), they will remain on case management until they obtain self-sufficiency and housing. CAPSLO's experience is that clients that remain in case management eventually become self-sufficient and find housing.