WHAT ARE THE NEIGHBORHOOD WELLNESS PROGRAM’S GOALS?
• To protect the health and safety of residents
• To help residents maintain property values
• To educate residents on how to comply with zoning and building codes
• To build a sense of community among residents and enhance community relationships
• To prevent further violations from occurring

DO YOU KNOW YOUR NEIGHBORS?
Recognize that you are part of a neighborhood; introduce yourself and start off on friendly footing with your new neighbors. Good communication between residents can improve the quality and character of your neighborhood.

CONCERNED ABOUT YOUR NEIGHBORHOOD?
• If you observe property maintenance violations on a neighbor’s property try talking with them directly first.
• If an issue persists, you can contact Neighborhood Services at (805) 781-7180 to help you find solutions for the problem. A free mediation service, SLO Solutions, is available to all City residents by calling (805) 549-0442 or visiting www.slosolutions.com.

WHO CAN YOU CALL?

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CITY DEPARTMENT</th>
<th>CALL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debris or storage in yard</td>
<td>Neighborhood Services</td>
<td>781-7180</td>
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<tr>
<td>Parking in yard</td>
<td>Neighborhood Services</td>
<td>781-7180</td>
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<tr>
<td>Overgrown weeds</td>
<td>Neighborhood Services</td>
<td>781-7180</td>
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<tr>
<td>RVs used as residence</td>
<td>Building &amp; Safety</td>
<td>781-7180</td>
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<tr>
<td>Converted garage; illegal occupancy</td>
<td>Building &amp; Safety</td>
<td>781-7180</td>
</tr>
<tr>
<td>Paving of front yard; home businesses</td>
<td>Planning</td>
<td>781-7170</td>
</tr>
<tr>
<td>Recycling, water conservation</td>
<td>Utilities</td>
<td>781-7217</td>
</tr>
<tr>
<td>Water meter or main leaks</td>
<td>Utilities</td>
<td>781-7217</td>
</tr>
<tr>
<td>Sewer back up or excessive odor</td>
<td>Utilities</td>
<td>781-7217</td>
</tr>
<tr>
<td>Poor sidewalk conditions, missing or damaged street signs</td>
<td>Public Works</td>
<td>781-7220</td>
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<tr>
<td>Public parks</td>
<td>Public Works</td>
<td>781-7220</td>
</tr>
<tr>
<td>Street parking violations</td>
<td>Parking Services</td>
<td>781-7230</td>
</tr>
<tr>
<td>Noise, parties, or other disturbances</td>
<td>Police</td>
<td>781-7317</td>
</tr>
<tr>
<td>Abandoned vehicles</td>
<td>Police</td>
<td>781-7317</td>
</tr>
<tr>
<td>Illegal burning</td>
<td>Fire</td>
<td>781-7380</td>
</tr>
<tr>
<td>Loose or noisy animals</td>
<td>County Animal Services</td>
<td>781-4400</td>
</tr>
</tbody>
</table>

For more information on property maintenance standards and enforcement, visit our website:
### WHERE CAN YOU PARK?

#### On the street
- Vehicles parked on the street longer than 72 hours will be cited and towed.
- It is not legal to block any driveways or sidewalks with your vehicle.
- Many neighborhoods have restricted street parking just for residents during certain hours. Make sure you and your visitors have a permit or you may receive a ticket.

#### On your property
- Vehicles cannot be parked on the front lawn, or outside of approved parking spaces.
- It is not legal to work on your vehicle in the driveway for longer than 72 hours.
- To identify where legal parking spaces are on your, visit our website.

### WHAT’S THAT NOISE?
- Be mindful about noise at all times, but especially between 10 pm and 7 am.
- Noise violations are enforced by the Police Department.

### HOW DOES YOUR FENCE LOOK?
- Legally conforming fences should be used to screen items from public view.
- Fences cannot be taller than 3 feet at the front property line, and no taller 6 feet at any point without a fence height exception.
- Fencing in public view must be structurally sound with no broken boards or missing material.

### WHAT HAPPENS IF A PROPERTY IS IN VIOLATION?
- City staff patrols neighborhoods to enforce violations of property maintenance standards.
- Properties in violation may, but are not required to, receive a warning before fees or citations are issued.
- Citations may be issued to both property owners and tenants.
- Landlords should ensure that tenants are made aware of the information in this brochure to ensure neighborhood wellness and avoid citations.

### THE BAD!

- Couches, recliners, and other indoor furniture are not allowed in the front yard, on your porch, or on your roof.
- If you have furniture you want removed call San Luis Garbage Company at (805) 543-0875.

### THE GOOD!

- Waste containers can be put out for collection up to 24 hours in advance, and must be put away, out of public view, no longer than 12 hours after pickup.
- Waste containers must be screened from public view by a fence, wall, or landscaping that conforms to zoning and building codes.

#### Waste containers
- Waste containers should not be allowed to grow taller than 12 inches.

#### Weeds
- Weeds should not be allowed to grow taller than 12 inches.

#### Furniture
- Couches, recliners, and other indoor furniture are not allowed in the front yard, on your porch, or on your roof.

#### Auto Parts, Building Materials, and Debris
- Auto parts, building materials or debris must be screened from the public view.
- Objects will be considered “screened” when they are either not visible from the public street or behind a solid six foot fence, wall or hedge that complies with zoning and building codes.
- Building materials, vehicles, equipment, or construction tools may be placed in yards during construction with a valid building permit, however, materials should be maintained in an orderly manner.